

Message from the Chair and CEO

The last five years have been a rollercoaster for Mansfield Autism Statewide Services. In 2020 we bought a 100 acre property on the outskirts of town and set out to achieve our dream of building a therapeutic care farm where we could deliver best practice supports and services to autistic children, young people and their families while engaging with nature.

We thought this would be a ten year plan. But now, at the end of 2024, thanks to a combination of government grants, philanthropic trusts, donations, fundraising events and our own contributions, we have completed the major stages of our development, with a total investment of \$36 million.

Our property now has a new school building, 12 retreat cabins where we hold family camps and carer retreats, three skill building stay houses, a meeting hut, a multipurpose activity centre and new office space, and a perimeter walking track.

We are thrilled to be providing supports and services from our new facilities, and to be seeing the benefits of being on 100 beautiful acres for our clients, students and families. As we look ahead to the next five years, we work towards becoming a centre of excellence in autism service delivery. We have identified five strategic goals that are based on the core components of centres of excellence:

- 1. Deliver best practice supports and services
- 2. Provide clear leadership and develop staff
- 3. Deliver training and education to share what we know
- 4. Evidence informs everything we do
- 5. Financial sustainability

The purpose of this strategic plan is to provide a roadmap for our growth, development, and success. It outlines our vision, philosophy, values, and goals, and sets out how we will measure our progress.



Melanie Green Chair of the Board



Simone Reeves
Chief Executive Officer



Autistic people reaching their goals and aspirations

Our Philosophy

"The child's family is their most important teacher, and we aim to give them the understanding, the confidence and the determination necessary for the successful parenting of their child – that is our goal and nothing less is enough."

-Joan Curtis, Founder of Mansfield Autism



Values

We are guided by our values: honesty, integrity, loyalty, dedication and a sense of fun.



Focus

As driven by our history, our focus is on our clients and their family. We work together to build their capacity and confidence. We willingly share our knowledge and work in partnership with other services.



Goals

We set clear goals and have high expectations. We actively model our approach, are willing to take calculated risks and have a will to succeed.



Wellbeing

We promote health, wellbeing and time spent in nature, including exercise, healthy eating and sleep routines.



Teamwork

Our staff work together, are open and willing to learn, support each other and are part of the bigger collective that is Mansfield Autism.

Our five year plan

Our goal is for Mansfield Autism to become a centre of excellence in autism service delivery

We deliver best practice supports and services

All our programs are best practice: informed by the goals of our community and by evidence

The programs we deliver from our therapeutic care farm and in the family home lead to positive outcomes

We deliver wrap-around services that support the whole family

We provide clear leadership and develop staff

We have clear values and a strong organisational culture

All our staff and Directors are trained and supported to do their job effectively

We develop the next generation of autism leaders

We deliver training and education to share what we know

We strengthen the capacity of parents and carers to support their autistic child or young adult

We invite visits and feedback, and exchange our knowledge with other organisations

We provide autism training for professionals

Evidence informs everything we do

We have a clear and consistent evidence based autism strategy

We stay up to date with research and make sure our programs are evidence-based

We advocate for autistic people and their families based on what we know works

We are financially sustainable

We maintain financial viability through careful planning, budgeting and monitoring

We identify opportunities for sustainable growth and development from a variety of sources

We continue to develop the infrastructure for our therapeutic care farm

We grow our philanthropic support

Strategic Goal	Activities	Measuring progress
We deliver best practice supports and services	All our programs are best practice: informed by the goals of our community and by evidence	 Programs show measurable progress towards client- and family-led goals Annual review of evidence and best practice guides to inform our programs Evidence summaries available for each service and program
	The programs we deliver lead to positive outcomes	 Validated outcome measures embedded in all services Collect, analyse and incorporate regular satisfaction feedback At least 90% of feedback is primarily positive
	We deliver wrap-around services that support the whole family	 Our services interact seamlessly to support autistic people in all aspects of their lives Families and carers of autistic people are supported alongside their children

Strategic Goal	Activities	Measuring progress
We provide clear leadership and develop staff	We have clear values and a strong organisational culture	 Annual staff survey results show awareness of and adherence to our values and culture Client satisfaction surveys show awareness of our values and culture in the delivery of our programs
	All our staff and Directors are trained and supported to do their job effectively	 100% of new staff undergo our induction program 100% completion of required professional development training Board of Directors complete annual compliance and development training 80% of staff report they feel confident and well supported in their role in the annual staff survey
	We develop the next generation of autism leaders	 Implement a development plan for staff that supports further education, training and mentoring Implement a succession plan that supports people to take on additional leadership roles and responsibilities

Strategic Goal	Activities	Measuring progress
We deliver training and education to share what we know	We strengthen the capacity of parents and carers to support their autistic child or young adult	 Parents and caregivers are better equipped to support their child as a result of our training and education Create information brochures and evidence snapshots for families 80% of parents and carers report feeling more confident in supporting their child in satisfaction surveys
	We invite visits and feedback, and exchange our knowledge with other organisations	 Invite visits from at least 3 organisations per year, and invite their reflections and feedback Visit at least 3 other similar organisations to exchange knowledge
	We provide autism training for professionals	 Design and deliver training on understanding autism for professionals Develop a program to support internships, traineeships and industry placements Investigate feasibility of becoming a Registered Training Organisation

Strategic Goal	Activities	Measuring progress
Evidence informs everything we do	We have a clear and consistent evidence based autism strategy	All our services are underpinned by a clear, documented autism strategy based on what works
	We stay up to date with research and make sure our programs are evidence-based	 Subscribe to updates from the Autism CRC and the National Disability Research Partnership Attend relevant conferences, webinars and seminars Adapt our programs accordingly
	We advocate for autistic people and their families based on what we know works	 Contribute to national conversations and consultations about optimising disability systems, policies and practice, based on what our data tells us works

Strategic Goal	Activities	Measuring progress
We are financially sustainable	We maintain financial viability through careful planning, budgeting and monitoring	 Maintain debt to asset ratio of less than 1 Maintain a Current Ratio of 1.5 or higher Maintain leverage ratio of less than 0.5 Set annual surplus budget Maintain liquidity rate of 1 or higher
	We identify opportunities for sustainable growth and development from a variety of sources	 We receive income through the National Disability Insurance Scheme, federal, state and local governments and philanthropists Our growth and development is financially sustainable
	We continue to develop the infrastructure for our therapeutic care farm	 We partner with funders to continue developing the infrastructure that support the delivery of our services We work towards completing remaining key parts of our therapeutic care farm masterplan and vision
	We grow our philanthropic support	We meet or exceed our fundraising target

Acknowledgement of country

In the spirit of reconciliation, Mansfield Autism Statewide Services acknowledges the Traditional Custodians of country throughout Australia and their connections to land, sea and community. We pay our respect to their Elders past and present and extend that respect to all Aboriginal and Torres Strait Islander peoples today. Mansfield Autism is based in Mansfield where Taungurung people have been caring for the mountains, lakes and rivers for thousands of years.

Thank you

We want to say a special thank you to all Mansfield Autism staff – it is because of their incredible enthusiasm and adaptability that we can continue to offer high quality, best practice supports and services.

Contact us

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