



MFE1	MASS Facilities and Equipment	Emergency Management Policy and Procedures
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What this policy aims to do	Ensure the safety of all persons involved in an any emergency situation that may arise in the course of delivery of MASS services
Who this policy applies to	Every employee, volunteer and contractor working for MASS
Who is responsible for carrying out this policy	CEO or responsible managers are primarily responsible for implementing this policy but all service delivery staff also need to be familiar with it and know their responsibilities.
What words used in this policy mean	<p>An <i>'emergency'</i> is a serious, unexpected, and often dangerous situation requiring immediate action</p> <p><i>'Relocation'</i> is the planned movement of clients and an appropriate number of staff from a service or facility to alternative accommodation with a similar type of care available.</p> <p><i>'Shelter in place'</i> is to remain on site within an existing facility or home during an emergency.</p> <p><i>'Shelter indoors'</i> is to remain inside a building and limit the exposure to unhealthy conditions in the air outside such as gas leaks, smoke or other contaminants.</p> <p><i>'Evacuation'</i> is the act of getting everyone out of a place, in this context to get them away from danger and to a place of safety</p>
Legislation this policy is based on	<p>Emergency Management Act 1986</p> <p>Emergency Management Act 2013</p>

Other relevant policies	<p>MFE5 Pandemic Influenza Emergency Management</p> <p>MG4 Risk Management</p> <p>MS12 Workplace Health and Safety</p> <p>HS12 Client Incident Reporting</p> <p>HS15 First Aid</p>
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Version	Date	Author/Editor	Approved by	Notes
1.0	26/8/2016	Peter Lane		
1.1	31/5/2018	D Stephenson		Update format
1.2	9/4/2019	D Stephenson		Content update
1.3	17/09/2021	T de Vries, P Valente	S. Reeves	Align with EMP, update Director to CEO

Emergency Management Policy

The policy supports the emergency preparedness and response arrangements for the provision of facility-based, community based and home-based services provided by MASS.

MASS has an Emergency Management Plan (EMP) that contains a risk assessment that addresses hazards and potential threats to MASS facilities that covers the four components of preparedness, prevention, response and recovery. The MASS Emergency Management Plan can be found at this link: [MFE1 Emergency Management](#).

MASS will:

- Ensure that staff, clients and the MASS community have a clear understanding of the Emergency Management Plan and its procedures
- Ensure that staff, clients and the MASS community are trained so that they know what they are required to do during an emergency
- Test emergency arrangements at regular intervals to ensure that procedures work and everyone learns emergency protocols.

The Emergency Management Plan:

- Identifies hazards that could impact services that include building fires, bushfires, smoke, medical emergencies, power outages, heatwaves and floods
- Is prepared with active input from local emergency service agencies and local government
- Aligns to broader community emergency planning, such as relevant local government plans
- Describes actions to take before, during and after an emergency to ensure the ongoing safety of staff, clients and others
- states how the continuity of supports critical to the health, safety and wellbeing of clients will be managed.
- Covers all circumstances when MASS is responsible for client safety, such as excursions, to ensure staff and client safety and that clients are supervised at all times.

Services located in Victorian Fire Risk Register - Bushfire extreme risk areas or areas assessed as being at high bushfire risk are required to:

- Have an on-site fire risk assessment (as part of the site hazard assessment)
- Undertake site preparation and building maintenance work as identified through the on-site assessment
- Develop a bushfire survival plan that includes relocation for a Code Red day. In addition to relocation, facility based respite services should also plan for cessation of services for a Code Red day

- Ensure staff are trained to enact the relocation plan
- Enact the relocation plan when a Code Red day is declared for their weather district.

Types of emergencies that may impact on MASS include:

- Bushfires, grassfires and structural fires
- Storms, floods and other extreme weather
- Extreme heat and heatwaves
- Explosions and accidents
- Epidemics, pandemics or contamination of food or water supply
- Disruption to essential services such as electricity, gas and telecommunications network
- Aggressive/threatening people
- Venomous snakes and insects, aggressive animals
- Medical such as thunderstorm asthma.

To support effective emergency planning, particularly in the case of bushfire emergencies, MASS will:

- Provide local government with a copy of the MASS Emergency Management Plan to assist overall coordination and integration with local emergency arrangements
- Ensure that staff, clients and parents/guardians are informed of and understand MASS arrangements in advance of any bushfire emergency.

This policy is intended to assist with planning and response to all emergencies.

All premises used by MASS for service delivery or as a place where staff gather will have evacuation plans clearly displayed with appropriate exit lighting and exit signs as per regulatory requirements.

Regular emergency evacuation drills will be conducted with service users and staff.

